

K. Rates and Charges (continued)

2. Access and Usage Packages (continued)

(i) Terms and Conditions of Service Plans.

Subscription to any of the service plans described above in Sections K.2. (a) through (h) shall be subject to the following terms and conditions, as applicable.

(1) Term of Contracts. Except as provided below in Section K.2.(i)(2), subscription to Cellular Service will be for a minimum term of: 12 months

(2) Month-to-Month Contract. A Customer may subscribe to Cellular Service under any of the Access and Usage Packages described in Sections K.2.(e) through (h) on a month-to-month basis for an additional charge per Access Number, per month of: \$ 10.00

(3) Enhanced Services. Enhanced Services are included with any Access and Usage Package which is not on a month-to-month contract  
  
Enhanced Services are offered as an optional package to Customers who subscribe to service on a month-to-month basis; per Access Number \$ 5.00

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General Manager - GTE Mobilnet of Hawaii Incorporated

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K. Rates and Charges (continued)

2. Access and Usage Packages (continued)

- (4) Usage Included as Part of the Access Charge per Month. Usage which is included as part of the Access Charge per month under any of the service plans described above in Sections K.2(a) to (h) will be based on the first minutes used and without regard to whether Usage occurs during the Peak Period or Off-peak Period.
- (5) Availability of Service Plans; Service Order Charge. The availability of the service plans described in Section K.2.(a) through (h) and the service order charge to change from one service plan to another service plan are described in the table below. In this section, the term "Existing Customer" means a Customer who has been subscribing to one of the service plans described in Section K.2.(a) through (d) before October 9, 1992 ("Effective Date"). The term "New Customer" means a Customer who subscribes to one of the service plans described in Section K.2.(a) through (h) on or after the Effective Date.

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General Manager - GTE Mobilnet of Hawaii Incorporated

K. Rates and Charges (continued)

2. Access and Usage Packages (continued)

Service Plan	Availability of Plans as of Effective Date		To Change an Access Number from One Service Plan to Another
	Existing Customer	New Customer	Service Order Charge Per Access Number *
Sec. K.2.(a)	Yes	No	\$25.00
Sec. K.2.(b)	Yes	No	\$25.00
Sec. K.2.(c)	Yes	Yes	\$25.00
Sec. K.2.(d)	Yes	Yes	\$25.00
Sec. K.2.(e)	Yes	Yes	\$25.00
Sec. K.2.(f)	Yes	Yes	\$25.00
Sec. K.2.(g)	Yes	Yes	\$25.00
Sec. K.2.(h)	Yes	Yes	\$25.00

\* For the 120-day period after the Effective Date, an Existing Customer who is subscribing to one of the service plans described in Section K.2.(a) through (d), may change to one of Service Plans described in Section K.2.(e) through (h) without incurring the Service Order Charge.

For the 90-day period after first subscribing to one of the Service Plans described in Section K.2.(e) through (h), a Customer may change to another of the Service Plans described in Section K.2.(e) through (h) without incurring the Service Order Charge.

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RETAIL CELLULAR TELECOMMUNICATIONS SERVICE

K. Rates and Charges (continued)

2. Access and Usage Packages (continued)

(j) Weekend Plan

(1) Activation Fee

To activate, restore or  
change an Access Number,  
or to add or modify call  
restriction features; per  
Access Number:

\$ 25.00

A Customer who changes from  
the Personal Plan, Preferred  
Plan or Convenience Plan to  
the Weekend Plan may do so  
without incurring the  
activation fee or service  
order charge.

(2) Access Charge per month.

Access to the Cellular  
Telephone System which  
includes unlimited Usage  
each month during weekends  
(i.e. 12:00 a.m. Saturday  
through 11:59 p.m. Sunday);  
per Access Number:

\$ 35.00

(3) Peak Period Usage

per minute:

\$ .75

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General Manager - GTE Mobilnet of Hawaii Incorporated

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RETAIL CELLULAR TELECOMMUNICATIONS SERVICE

K. Rates and Charges

2. Access and Usage Packages (continued)

(j) Weekend Plan (continued)

- (4) Other off-Peak period Usage:  
(excluding weekends): \$ .17
- (5) Subscription to Cellular  
Service will be for  
a minimum of: 12 months
- (6) A Customer may subscribe  
to Cellular Service on a  
month-to-month basis for  
an additional charge per  
Access Number, per month: \$ 10.00
- (7) Enhanced services are  
included with this access  
and usage plan for  
Customers who subscribe to  
Cellular Service pursuant to  
Section K.2.(j)(5)
- Enhanced services are  
available as an optional  
package to Customers who  
subscribe to Cellular  
Service pursuant to  
Section K.2.(j)(6): \$ 5.00

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General Manager - GTE Mobilnet of Hawaii Incorporated

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RETAIL CELLULAR TELECOMMUNICATIONS SERVICE

K. Rates and Charges (continued)

2. Access and Usage Packages (continued)

(k) Casual User Plan

- (1) Activation Fee  
To activate, restore or  
change an Access Number,  
or to add or modify call  
restriction features; per  
Access Number: \$ 25.00

A Customer who changes from  
the Personal Plan,  
or Convenience Plan to  
the Casual User Plan may do so  
without incurring the  
service order charge.

- (2) Access Charge per month;  
per Access Number.  
Access to the Cellular  
Telephone System  
(includes ten (10) minutes  
of Usage each month based  
on first minutes used): \$ 20.00
- (3) Peak and Off-Peak  
Period Usage per minute: \$ .75

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General Manager - GTE Mobilnet of Hawaii Incorporated

Exhibit "1"

8565V/93-24MSA

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RETAIL CELLULAR TELECOMMUNICATIONS SERVICE

K. Rates and Charges

2. Access and Usage Packages (continued)

(k) Casual User Plan (continued)

(4) Subscription to Cellular Service will be for a minimum of: 12 months

(5) A Customer may subscribe to Cellular Service on a month-to-month basis for an additional charge per Access Number, per month: \$ 10.00

"Mr. Rescue" and "GTE Mobilnet Information Network" (\*INFO) services: Included

(7) Enhanced services are included with this access and usage plan for Customers who subscribe to Cellular Service pursuant to Section K.2.(k)(2)

Enhanced services are available as an optional package to Customers who subscribe to Cellular Service pursuant to Section K.2.(k)(2): \$ 5.00

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General Manager - GTE Mobilnet of Hawaii Incorporated

Exhibit "1"

8565V/93-24MSA

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RETAIL CELLULAR TELECOMMUNICATIONS SERVICE

K. Rates and Charges (continued)

3. Enhanced Services

Enhanced Services include the following services:

a. Call Forwarding

Allows a Customer to re-direct calls intended for their Cellular Telephone to another telephone number.

b. Call Diversion

Allows a Customer to re-direct calls to another telephone number when the Cellular Telephone fails to acknowledge a call or remains unanswered.

c. Call Waiting

Allows an individual Customer currently engaged in a call to be alerted that another incoming call has been received.

d. Three-Way Calling

Allows a Customer to add a third party to an existing call.

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By: Anita Seyer  
General Manager - GTE Mobilnet of Hawaii Incorporated

RETAIL CELLULAR TELECOMMUNICATIONS SERVICE

K. Rates and Charges (continued)

3. Enhanced Services

e. Call Answering Service. Allows an End User to route calls to an answering recorder. Includes the ability to change the greeting message, retrieve messages, and save and/or erase messages. The following two call answering service plans are available.

	K.3(e) Silver	K.3(f) Gold
Monthly charge	Included with Enhanced Services	\$5.00
Greeting length	3 minutes	3 minutes
Message length	3 minutes	5 minutes
New message storage	8 days	15 days
Saved message storage	8 days	15 days
Maximum messages	25	50
Send messages to another mailbox	No	Yes
Group lists allowed	No	Yes
Future delivery messages allowed	No	Yes

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By: Anita Seyer  
General Manager - GTE Mobilnet of Hawaii Incorporated

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RETAIL CELLULAR TELECOMMUNICATIONS SERVICE

K. Rates and Charges (continued)

3. Enhanced Services (continued)

e. Call Answering Service. (continued)

	K.3(e) Silver	K.3(f) Gold
Maximum future delivery messages	N/A	10
Pager notification	No	Yes
Message Waiting	No	Yes

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Issued: March 9, 1993

Effective: April 9, 1993

By: Anita Seyer  
General Manager - GTE Mobilnet of Hawaii Incorporated

GTE MOBILNET  
ONE YEAR SERVICE AGREEMENT  
SINGLE NUMBER CUSTOMER

This Contract is entered into by the undersigned Customer and GTE Mobilnet Incorporated (GTE Mobilnet) on behalf of the cellular system licensee, and supplements and modifies the Customer Service Agreement entered into by the Customer who has, by signing this Contract, chosen the one year minimum cellular service option.

The Customer Service Agreement is modified as follows:

(1) Minimum Service Term. Customer agrees to remain a subscriber on the GTE Mobilnet cellular system for a period of twelve (12) consecutive months from the date hereof.

(2) Price. GTE Mobilnet offers two rate plans in Hawaii, as set out on page 1 in GTE Mobilnet's tariff, filed with the Public Utilities Commission. In consideration for Customer's commitment to sign a one year service agreement, Customer will pay no more than the lowest of Option 1 or Option 2 charges and will receive a 15% reduction for off-peak usage. Customer will also receive 100 minutes of Peak Usage and enhanced services at no additional charge. GTE Mobilnet agrees it will not increase the rates during the initial term of this Contract; however, should the rates decrease, Customer shall automatically receive the lower rate after such rate reduction has been officially announced by GTE Mobilnet. Renewal terms will be priced at the then current contract rates.

(3) Renewal. This Contract shall automatically renew at the end of the initial term for successive twelve (12) month periods unless the Customer terminates this Contract by notifying GTE Mobilnet at least thirty (30) days prior to the expiration date of the initial term or any renewal term. Notice shall be made in writing to GTE Mobilnet at Deactivations, GTE

Hawaiian Telephone, 4211 Waialae Avenue, Suite 203, Honolulu, HI 96816.  
GTE Mobilnet reserves the right to terminate this Contract at the conclusion of the initial or any renewal term.

(4) Breach. Customer acknowledges that the breach of the Agreement by early cancellation of this Contract will result in damage to GTE Mobilnet which would be difficult to calculate. Consequently, upon the early termination of the original, or any renewal, term of this Agreement, Customer hereby agrees to pay GTE Mobilnet \$200 and agrees that this amount is a reasonable minimum estimate of GTE Mobilnet's damages for Customer's breach of this contract.

(5) Regulation. This contract is subject to regulation by the Public Utilities Commission of Hawaii and is specifically subject to the tariff on file with the Public Utilities Commission of Hawaii.

GTE MOBILNET INCORPORATED

CUSTOMER

By: \_\_\_\_\_

\_\_\_\_\_  
Signature

Date: \_\_\_\_\_

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Address

\_\_\_\_\_  
City & State

\_\_\_\_\_  
Date

(\_\_\_\_\_) \_\_\_\_\_  
Customer's Cellular Telephone Number

WLM 194

RETAIL CELLULAR TELECOMMUNICATIONS SERVICES

L. Rates and Charges (continued)

4. Call Restriction Charges

Call restriction services are offered so that Usage is restricted at the Customer's option, through selection of any combination of the following services; per Access Number, Non-Recurring Charge when arranged:

No charge (R)

- a. International Call Denial  
No 011+ or 01+ access allowed.
- b. Operator Assisted Denial  
No 0+ access allowed.
- c. Toll Denial  
No 1+ access allowed.
- d. Local Service Area Only  
Calling within the territory only.
- e. Local NPA (Area Code)  
No 1+ calls may be completed outside the local NPA.
- f. Incoming Only  
No outgoing calls will be completed.
- g. Outgoing Only  
No incoming calls will be completed.

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Issued: MAY 23 1986

Effective: JUN 01 1986

By: P. L. Forbes

Exhibit 2

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RETAIL CELLULAR TELECOMMUNICATIONS SERVICE

K. Rates and Charges (continued)

5. Roamer Service

The provision of Roamer Service, within the Honolulu, Hawaii area.

Roamer access charge; per day,  
per Access Number: \$5.00

Roamer Usage charge;  
per minute of Usage \$0.50

6. Directory Listing

For each white page listing in the telephone directory of the local wireline telephone company; annual charge as incurred \$36.00

7. Detailed Billing Charges

Customers may elect to receive a detailed bill listing all local calls. This is available on a continuing monthly basis, or upon special request for specific billing periods. The following charges are applicable for detail billing supplied by the Company:

a. Specific billing period detail;  
per Access Number, per request,  
per period: \$4.50

b. Local Usage detail on a continuing  
monthly basis; per Access Number,  
per month \$2.00

c. Customized billing format,  
per month, per Customer \$30.00

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Issued: April 3, 1993

Effective: May 9, 1993

By: Anita Seyer  
General Manager - GTE Mobilnet of Hawaii Incorporated

RETAIL CELLULAR TELECOMMUNICATIONS SERVICE

K. Rates and Charges (continued)

8.	Service Deposit	\$300.00
9.	Returned Check Charge	\$ 25.00
10.	Directory Assistance	
	Usage charges apply, in addition to the following per call charge.	
	Directory Assistance Charge; per call:	\$ 0.20

11. Company Contact Numbers and 911 Service

The Usage Charges set forth in this  
tariff do not apply to calls placed to  
the 911 bureau or to calls placed to  
numbers designated by the Company as  
Contact Numbers.

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Issued: November 14, 1986

Effective: December 18, 1986

By: P. L. Forbes  
Director - Regulatory and  
Legislative Affairs  
GTE Mobilnet Incorporated

Exhibit 1  
Page 3 of 6

K. Rates and Charges (continued)

12. Subscription to Company's information network service; per access number, per month \$ 5.00

Covering Access to an information network service known as the "GTE Mobilnet Information Network" by dialing "\*-I-N-F-O" (i.e., \*-4-6-3-6) without incurring Usage charges. Customers will be responsible for applicable toll charges and long distance charges, charges incurred while roaming on another cellular telephone system, operator charges or other similar third-party charges.

13. Voice Privacy Service

Voice Privacy provides encoding, and subsequent decoding, of a cellular telephone call to reduce the possibilities of unauthorized persons listening to cellular phone conversations.

	<u>Government Agencies</u>	<u>Corporate Rate</u>	<u>Retail Rate</u>
Monthly Access	\$7.50	\$8.50	\$9.50
Per Minute Rates	No Charge	No Charge	No Charge

Government Agency Rate refers to Federal, State, and Local government agencies.

Corporate Rate refers to customers on the Company's Multi-User, Preferred Group Rate.

Retail Rate refers to customers on the Company's Single User Rate Plans.

Voice Privacy charges are in addition to regular monthly Access and Usage charges based on the Customer's selection of a rate plan and do not include the necessary hardware which the Customer must purchase separately.

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Date

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 General Manager - GTE Mobilnet of Hawaii Incorporated

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RETAIL CELLULAR TELECOMMUNICATIONS SERVICE

K. Rates and Charges (continued)

14. Special Access Number Charge \$40.00

Customers may select a previously unassigned, specific Access Number for the Special Access Number Charge. Access Number assignments are otherwise designated at random.

15. Usage Credit for Participation in Market Support

Customers participating in market research surveys (which the Company specifically designates will be subject to this tariff) or testimonials will receive a credit against such Customers' monthly bill equal to the dollar equivalent of 30 minutes Usage multiplied by the Company's highest peak Usage rate in effect from time to time. This credit is non-transferable, non-assignable, and can not be converted to cash.

A Customer will be entitled to only one credit per testimonial, regardless of the number of times the same testimonial is used by the Company.

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General Manager - GTE Mobilnet of Hawaii Incorporated



CELLULAR TELEPHONE SERVICES

2. RATES AND CHARGES

2.0 SERVICE PLANS

Service will be offered to customers under three plans: (1) Basic Service (2) Bulk Service, and (3) Reseller Service. Depending upon which plan the customer selects, the provisions under the other two plans will not apply.

2.1 TIMING OF CALLS - CELLULAR AIR TIME CHARGES

- 2.1.1 Cellular air time usage charges for customer-dialed calls originated by a Cellular Telephone begin when the called number answers and end when the Cellular Telephone disconnects.
- 2.1.2 Cellular air time usage charges for calls received by a Cellular Telephone begin when the call is answered by the Cellular Telephone and end when the Cellular Telephone disconnects from the Company's Facilities.
- 2.1.3 Cellular air time usage charges on each call will be rounded up to the next minute and a minimum of 1 minute will be charged for all calls.
- 2.1.4 When a connection is established in one Rate Period and ends in another, the rate in effect for each Period applies to the portion of the connection occurring within each Rate Period.
- 2.1.5 Certain types of calls may be subject to optional service usage charges in lieu of or in addition to charges for air time. See Paragraph 2.6.1.

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Regional Manager

CELLULAR TELEPHONE SERVICES

2.2 RATE PERIODS FOR USAGE

Usage charges are based on the time of day and day of the week as follows:

	Sat.	Sun. Hol.	Mon.	Tue.	Wed.	Thurs.	Fri.
7AM-7PM	O	O	P	P	P	P	P
7PM-7AM	O	O	O	O	O	O	O

"P" is Peak Rate Period

"O" is Off-Peak Rate Period

Holidays are as follows:

New Year's Day (January 1)  
King Kamehameha Day (June 11)  
Independence Day (July 4)  
Labor Day (first Monday in September)  
Thanksgiving Day (fourth Thursday in November)  
Christmas Day (December 25)

2.3 BASIC SERVICE PLAN

2.3.1 General

- A. The Company will provide Service to Customers with a Cellular Number upon the Company's approval of a prospective Customer's written application. Applications for Service must include notification to the Company of the manufacturer, model number, FCC type number, and electronic serial number of the Cellular Telephone for which Service is to be provided. Service is provided only on a month-to-month basis unless otherwise stated elsewhere in this tariff.
- B. Service may be terminated by a Customer upon ten (10) days prior written notice to the Company. The ten (10) day notice

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CELLULAR TELEPHONE SERVICES

period may be shortened for good cause at the Company's discretion. Upon termination of Service, Customers shall be liable for all charges incurred through the date of termination of Service.

- C. Service may be provided by the Company pending the Company's final approval of the written application for Service. Service during this period may be toll restricted and shall otherwise be in accordance with all applicable provisions of the Company's tariff, as the same may be amended from time to time, including the payment of all charges for the Service pending approval of the application. Following approval of the application for Service and compliance with any conditions imposed by the Company for such service, including payment of any deposits pursuant to section 3.7.1 herein, Customer status shall be granted. In the event the application for Service is denied or if the conditions imposed by the Company are not satisfied, including the payments of any deposits required thereunder within fifteen (15) calendar days after notification by the Company, the Company may, in its sole discretion, terminate Service without further notice and the applicant shall be responsible for all charges incurred through the date of termination of service.

2.3.2 Service Order Charge

To process a service order for activation of a Cellular Number for commencement of Service, or to change a Cellular Number, or for reactivation of a Cellular Number and restoration of Service temporarily

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CELLULAR TELEPHONE SERVICES

discontinued for cause (as specified in paragraph 3.6).  
per order, per number.....22.50

To process a service order for the addition or modification of any optional feature per Cellular Number or to change the identification number of the Cellular Telephone.  
per order, per number.....10.00

2.3.3 Cellular Number Charge

Provides access to the Cellular Telephone System.

A. Option I; per Cellular Number, including 75 minutes of usage per month.

per month 69.00

B. Option II; per Cellular Number

per month 19.00

C. Option III; per Cellular Number, including 15 minutes of usage per month (peak or non-peak).

per month 10.00

2.3.4 Usage

A. Option I Per Minute

Peak Period

0-75 minutes Included in the  
per month, monthly access charge  
per Number

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Regional Manager

CELLULAR TELEPHONE SERVICES

	In excess of 75 minutes per month, per Number	0.40
	Off-Peak Period	0.15
B.	Option II <u>Per Minute</u>	
	Peak Period	0.55
	Off-Peak Period	0.25
C.	Option III <u>Per Minute</u>	
	Peak Period	
	0-15 minutes      Included in the per month,      monthly access per Number      charge	
	In excess of 15 minutes per month, per Number	0.90
	Off-Peak Period	0.35

2.4 BULK SERVICE PLAN

2.4.1 General

- A. The Company will provide its Bulk Service Customers with the Cellular Numbers and usage of Cellular Telephone Service in accordance with a written contract. Cellular Numbers will be provided only in blocks of 10 numbers for the first 10 numbers and individual numbers thereafter.
- B. Each block of Cellular Numbers will be purchased for a minimum period of ninety

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Regional Manager

CELLULAR TELEPHONE SERVICES

(90) days commencing on the date that such block is made available by the Company to the Bulk Service Customer. The term for each block of Cellular Numbers provided to a Bulk Service Customer will be automatically extended for additional ninety-day periods unless the Bulk Service Customer gives written notice to the Company of its intention not to renew at least thirty (30) days prior to the expiration of the then current term. The Customer must activate all numbers within 30 days or be charged retail rates under 2.3.3.B and 2.3.4.B.

- C. The Company will provide a monthly bulk bill covering all cellular numbers assigned to a Bulk Service Customer. No separate billing per Cellular Number will be provided to a Bulk Service Customer.

2.4.2 Service Order Charge

To process a service order for activation of a Cellular Number for commencement of Service, or to change a Cellular Number, or for reactivation of a Cellular Number and restoration of Service temporarily discontinued for cause (as specified in paragraph 3.6).

per order, per number.....21.00

To process a service order for the additional or modification of any optional feature per Cellular Number or to change the identification number of the Cellular Telephone.

per order, per number.....9.25

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Regional Manager

CELLULAR TELEPHONE SERVICES

2.4.3 Cellular Number Charge

Provide access to the Cellular Telephone System for a Bulk Service Customer.

- A. Option I; per Cellular Number, including 75 minutes of usage per month.

per month.....65.55

- B. Option II; per Cellular Number

per month.....18.05

2.4.4 Usage

- A. Option I Per Minute

Peak Period

0-75 minutes per month, per Number Included in the monthly access charge

In excess of 75 minutes per month, per Number 0.38

Off-Peak Period 0.15

- B. Option II Per Minute

Peak Period 0.53

Off-Peak Period 0.24

2.5 RESELLER SERVICE PLAN

2.5.1 General

- A. The Company will provide its Resellers with Cellular Numbers and usage of

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